



# FLRA NEWS

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## FLRA LAUNCHES NEW FLRA.GOV

The Federal Labor Relations Authority (FLRA) announced today the launch of a totally new website – featuring a visually engaging design, simplified global navigation, improved usability and search function, all-new substantive content, and a convenient training-registration tool. A working group from across all components of the FLRA – the Authority, the Office of the General Counsel, and the Federal Service Impasses Panel – worked collaboratively to develop the new site and all of its content. A main goal of the new site is to provide key information that is easier to find – with fewer clicks to reach it.

The new site is organized into five major Topics: About; Components & Offices; Cases; Decisions; and Resources & Training. Below the Topics area, there are additional boxes for Getting Started, Resources, Upcoming Events, and Popular Topics. All content is now organized around case types, rather than around the FLRA’s office structure. And, for the first time, users can find all resources – filing information, guides, manuals, course materials, and training opportunities – related to a specific case type in one convenient location.

“This was a highly collaborative, inclusive, and employee-driven agency-wide initiative that gave us an unprecedented opportunity to conduct the first wholesale substantive revision of the site’s content since we first launched our website,” said FLRA Chairman Carol Waller Pope. “A diverse group of employees at all levels throughout the agency actively contributed ideas and substantive content that make this new site much more accessible and responsive to our customers’ needs.”

As part of the content review and revision, the working group simplified the site’s navigation and pared away redundant or outdated content – reducing the number of individual pages within the site by 30% and greatly improving clarity and ease of use for visitors. Accessibility considerations for visitors with disabilities are built into the site. And the site now provides historical and other content that was previously unavailable electronically – such as the legislative history of the Federal Service Labor-Management Relations Statute (the Statute), and decisions of the Assistant Secretary of Labor for Labor-Management Relations, the Federal Labor Relations Council, and the Foreign Service Labor Relations Board. In addition, for the first time, visitors can find a single listing of all upcoming FLRA trainings in the Upcoming Events feature on the home page – and they can even register for these trainings through the site, greatly improving the registration process.

Improving FLRA.gov is a key accomplishment towards the agency’s strategic goals of promoting stability in the federal labor-management community by offering high-quality educational resources, and managing agency resources effectively in order to achieve organizational excellence by encouraging innovation.

The FLRA administers the labor-management relations program for 2.1 million non-Postal federal employees worldwide, approximately 1.2 million of whom are represented in 2,200 bargaining units. It is charged with providing leadership in establishing policies and guidance related to federal sector labor-management relations and with resolving disputes under, and ensuring compliance with, the Statute.

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